

## Description

The Service members Civil Relief Act (SCRA) requires that foreclosure attorneys/trustees and mortgage loan servicers check whether borrowers are active duty military members. NetDirector's Military Search interface streamlines this process and allows subscribers to check active duty status without leaving their case management systems (CMS) which alleviates data keying errors and reduces timelines.



## Military Search Combo Automation

NetDirector offers a full array of automated transactions to ease the burden for attorney/trustees and their clients. Customers can automate portions or all aspects of compliance. This automated approach saves significant labor costs, improves data accuracy, and reduces compliance risk.

1. **Military Search (Department of Defense) with or without SSN** - This round trip transaction allows our subscribers to send requests to the Department of Defense (DoD) and receive their response with a certificate of the actual search in real-time. The response transaction includes active military status, start/stop date, and branch of service. The "certificate" is in the form of a PDF document and provides necessary proof if the case goes to litigation.
2. **SSN Finder** - Our SSN Finder service will automatically recognize the missing SSN in the client's request and will obtain it automatically, perform the search, and return the response with certificate. SSN Finder also includes the following **free bonus** return data: Full Name, DOB, and Phone Number(s).
3. **LPS Desktop Automation** includes:
  - ◇ Launch Process (if requested)
  - ◇ Document Upload (Certificate)

## Key Benefits:

- ◆ Eliminates manual web site search and CMS data entry
- ◆ Reduces data mishaps and search
- ◆ Improves timeline management and servicer scorecard
- ◆ Increases resource capacity
- ◆ Limits liability with proof of search certificate



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# Military Search Combo

## Pricing

- ◆ **Military Search:** \$.40 per search (includes certificate)
  - ◇ Volume discounts available
- ◆ **SSN Finder:** \$2.00 per search includes Military Search
- ◆ **Launch Process:** Standard Document Transaction Pricing—Tiered monthly pricing by quantity
- ◆ **Document Upload:** Standard Document Transaction Pricing—Tiered monthly pricing by quantity

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## Getting Started

If you would like to take advantage of this exciting new service, please contact us at: email - [info@netdirector.biz](mailto:info@netdirector.biz) or phone - 813.749.7131.