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NetDirector User Group

April 2012

Agenda

1. Announcements
2. eRecording Update
3. HUD P260 Enhancements
4. Transaction Spotlight – LPS Issue
5. LPS Document Enhancement
6. Military Search – New Match Feature

Agenda

7 DOD Site Change Impact

8 Ocwen – New and Improved

9 Web App 5.4 Enhancements

10 Product Road Map

11 Q&A/Wrap-up

Welcome Attorneys/Trustees

Woods Oviatt Gilman LLP

- Woods Oviatt Gilman (NY)

- Stern Eisenberg (PA, NJ & NY)

Welcome Attorneys/Trustees

- Quintairos, Prieto, Wood & Boyer, P.A. (FL)

- Shafritz & Dean (GA)

Welcome Attorneys/Trustees

- Hughes, Watters & Askanase (TX)

- Butler & Hosch (FL, GA, LA, MS, NC, SC, TX)

Welcome Attorneys/Trustees

- Robertson & Anshutz (TX)
- Robertson, Anshutz, Schneid & Roach (NY)

Welcome Vendors

- Equator
- For FNMA Selected Firms Only
- Initial Transactions – Orders/Referrals:
  - Closing
  - Eviction
  - Title

Welcome Vendors

- Process Server - Nationwide
- www.abclegal.com

New Team Member

- Mike O'Neill
  - Integration Analyst
    - New Customer Implementations
    - Account Management
    - CMS Connect
    - Data Center Management
  - Mike.oneill@netdirector.biz

General Support

- **813-749-7131 Ext. 2001**
  - First Available Analyst will pickup from 8 a.m. until 6 p.m. EST/EDT.
- **ndsupport@netdirector.biz**
  - Emails answered within 1 business hour between 9 a.m. and 5 p.m.
  - All emails sent outside business hours will be responded to within one hour of the office re-opening.

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eRecording Update

- *eRecording Available with Ingeo & Simplifile*
  - Sample Document Types
    - Deed
    - Mortgage/Deed of Trust
    - Assignment
  - Pricing: **No Charge** from NetDirector
    - Requires Submitter Agreement with Provider

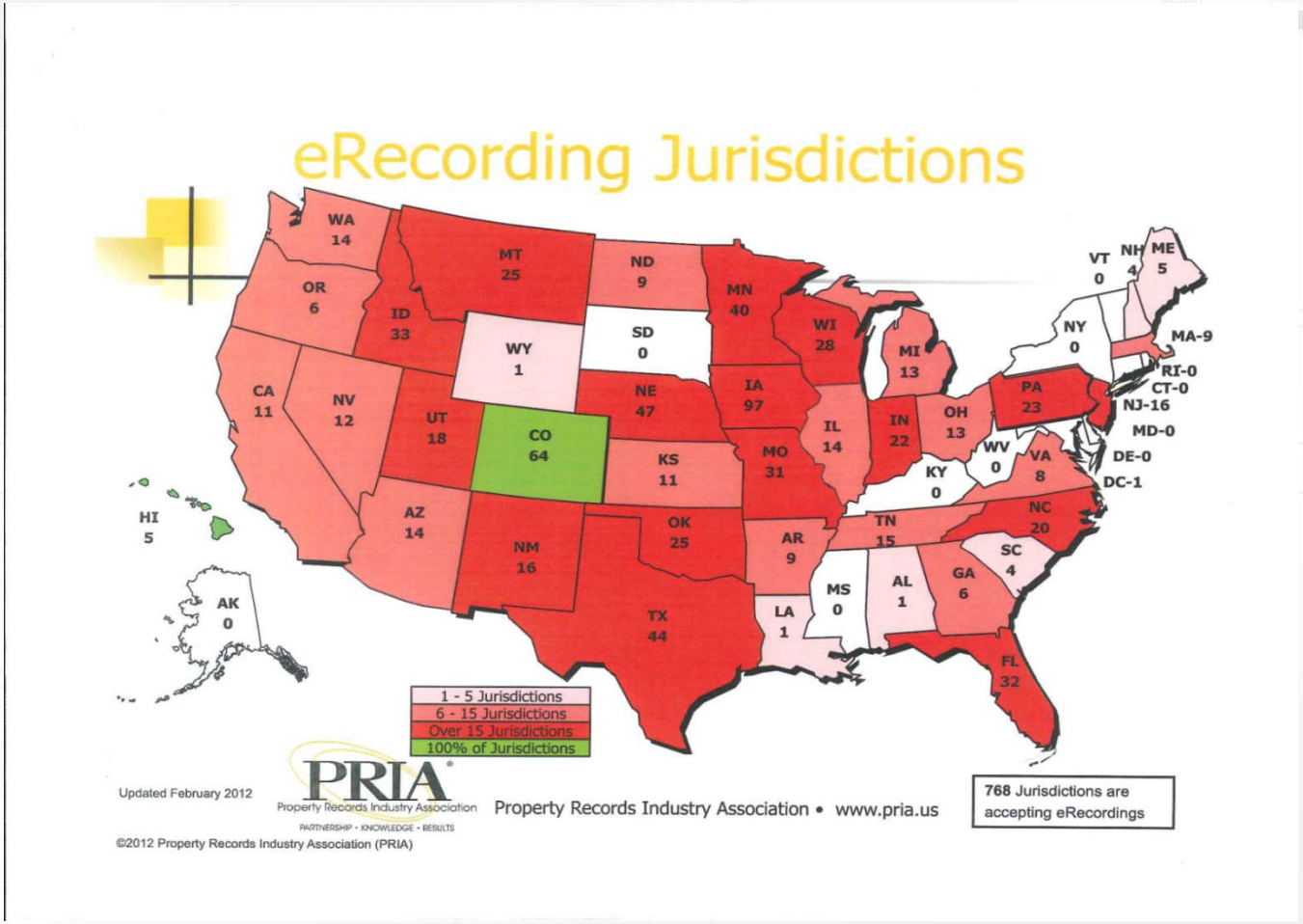
ingeo
Electronic Document Recording Solutions

simplifile

eRecording Update

- Where Can you E-Record?
  - 768 Counties in 39 states
  - States not yet e-recording – AK, CT, DE, KY, MD, MS,RI,VT, and WV

eRecording Update



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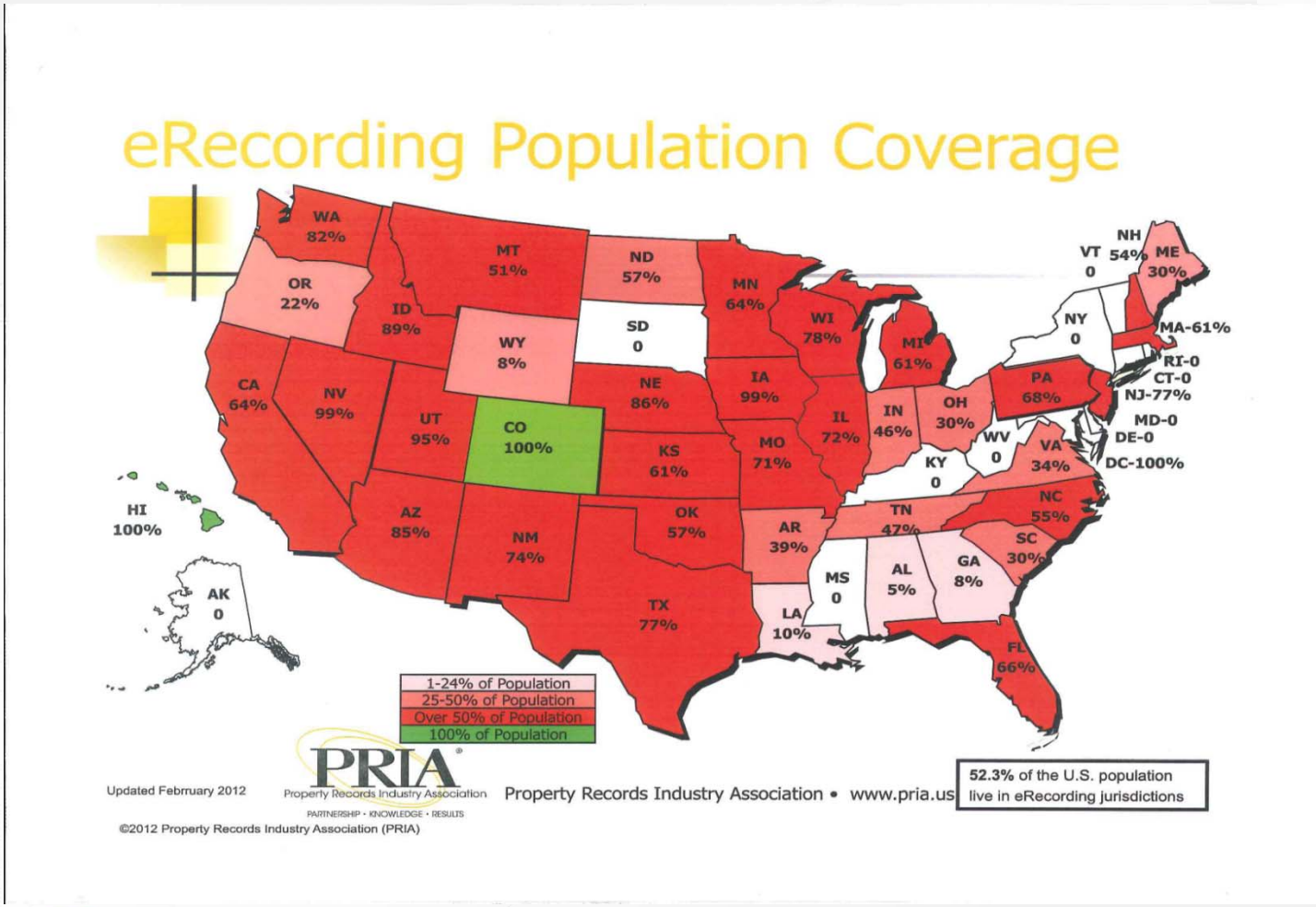
eRecording Update



eRecording Update

- New York – will go live in September. Legislation permitting e-recording signed into law on 9/23/11 will take effect on 9/22/12 (Real Property Section 291-i).
- Hawaii – completing system installation – will go live in June
- West Virginia – URPERA introduced into legislation
- MS, CT, DE, and HI - have already enacted URPERA
- Alaska - is working to put both law and technology in place (statewide)

Document Spotlight

- Benefits
- **Cost Savings** - reduce or eliminate costs related to labor, postage, courier, and materials
- **Time Savings** - shorten the time gap to recordation. Protect lien status.
- **100% Secure Transport of Docs** – never lose control of docs / eliminate 'lost, damaged, or altered in transit' risk
- **Improved tracking** of documents and status
- **Eliminate payment errors of county recording fees** – eR Vendor pays fees based off recording receipt. Accurate, secure, timely payment of fees
- **Eco-friendly** – reduces or eliminates consumption of paper, fossil-based, and associated pollution

eRecording Update

Getting Started

1. Contact eR Vendor – Ingeo or Simplifile
2. Return signed submitter agreement to eR Vendor
3. Return completed ACH Debit Authorization for payment of recording fees
4. eR Vendor conducts webinar training for submitter's users
5. eR Vendor sends weblink and admin log-in to person who will act as system administrator for the submitter
6. System Administrator sets up users in system and default settings
7. Begin submitting live docs
8. Map and Test NetDirector eRecording Transaction
9. Move to NetDirector Production Environment

HUD P260 Update

- HUD P260 Portal Automation
  - *2 firms LIVE*
  - Upload Title Packages
  - *New!* Pre-Conveyance Documents (HUD Occupancy Letter) and other HUD Documents.
  - Now a separate transaction HUD P260 Upload.

HUD P260 Update

- Categories now Available
  - *CASE*
  - FORM 27011A
  - FORM 27011 B
  - PRE-CONVEYANCE
  - TITLE

HUD P260 Update

- SUB CATEGORY (Document types allowed)
  - Acknowledge of Receipt of Occupied Convey
  - ACMTE
  - Approval Letter
  - Conveyance Extension Form
  - Final Disapproval Letter
  - Notice of Pending Acquisition Mortgagee
  - Occupied Conveyance Request
  - Overallowable Request
  - Part A
  - Part A Review
  - Form Part B,B,D,E
  - Preliminary Disapproval Letter

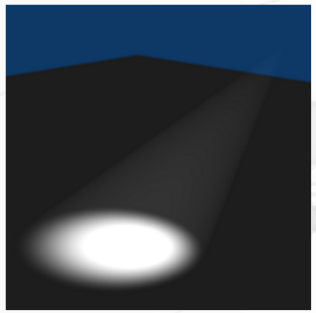
HUD P260 Update

- SUB CATEGORY (Document types allowed)
  - QCMTE
  - Rental Computation Spreadsheet
  - REO Lease
  - Right of First Refusal Letter
  - Supporting Documentation
  - Supporting Title Documentation
  - Surchargable Damage Request
  - Title Approval Letter
  - Title Correction Request
  - Title Evidence Package
  - Title Extension Request
  - Title Package Correction

HUD P260 Updated

- Getting Started
  - Pricing: Standard Document transaction $.25 per transaction or less based on your volume.
  - Contact your Integration Analyst for Setup or to add new documents.

Transaction Spotlight

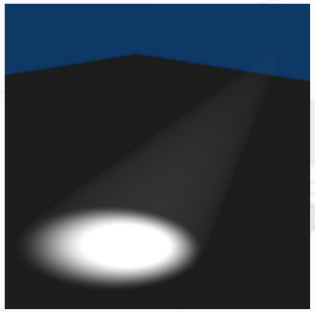


- **LPS Desktop – Issue Transaction**

- **Description**

  - Issues are types of notes or messages that can be uploaded or downloaded from LPS for the purpose of problem resolution or asking a critical question. Examples of this include requests for missing documents, BPO's, title issues, etc.

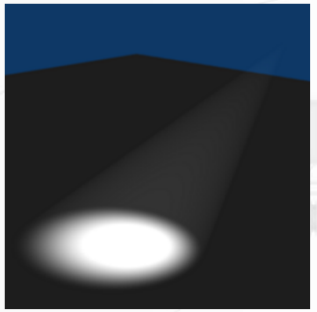
Transaction Spotlight



- **ISSUE**
  - Sample Issue in LPS Desktop

Issue:	Title Resolution : Closed		
Start Date:	4/18/2007	**Close Date:**	4/19/2007
Entered By:	Jennifer Wooten	**Closed By:**	Mary Lee (ABNAMRO)
Reviewed By:	n.a.	**Reviewed:**	n.a.
Projected End:	n.a.		
Days Open:	1		
Comments:			
Hi, Please be advised that the Title Company is requesting a copy of the Origination file on this one. Please have this sent to our office so that I can forward to the Title Company. Thanks Jennifer Wooten			
Resolution:			
Faxed origination file 4/18/07.			
Reason If Declined:			

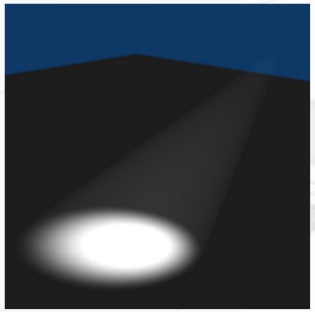
Transaction Spotlight



- **LPS Desktop – Issue Transaction**
- Upload
  - Available for testing
  - Only requires 4 additional fields than the download (User Name, Description, Action and Issue Template)
- Download
  - Returns the following
    - Issue Type, Entered By, Comments, Resolution and Reason if Declined
- Benefits
  - Bi-directional
  - Reduces double keying
  - Issue uploads can be sent from your case management system
  - Issue downloads can be parsed to your case management system

To take advantage of this new service, contact your integration analyst.

Transaction Spotlight



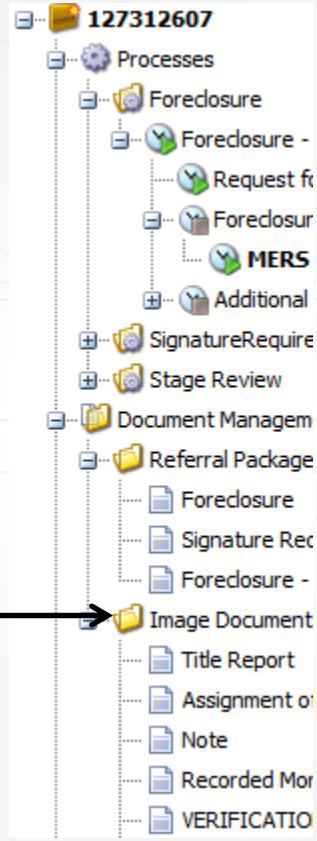
- **Issue**
  - XML example – Issue Download

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
<TRANSACTION DOCUMENT_VERSION="" ITEM_GROUP="ISSUE" ITEM_IDENTIFIER="0092731234" RECIPIENT_ID="Attorney" SENDER_ID="LPS Desktop" STATE="**
  SUB_TYPE="*" TRANSACTION_DATE="04/17/2012" TRANSACTION_TYPE="ISSUE">
- <ISSUE>
    <ISSUE_ID>331500</ISSUE_ID>
    <REF_NUMBER>360700971</REF_NUMBER>
    <LOAN_NUMBER>0092731234</LOAN_NUMBER>
    <ISSUE_TYPE>FC Payoff Requote</ISSUE_TYPE>
    <ACTIVE>true</ACTIVE>
    <START_DATE>04/17/2012</START_DATE>
    <ENTERED_BY>Mary Smith</ENTERED_BY>
    <REVIEWED>false</REVIEWED>
    <PROJECTED_END_DATE>04/17/2012</PROJECTED_END_DATE>
    <COMMENT>Urgent! There has been activity on the loan since the last payoff quote was generated. Please send a revised payoff quote within 24 hrs to the
      party you are working with and include your fees/costs.</COMMENT>
    <RESOLUTION />
    <REASON_IF_DECLINED />
  </ISSUE>
</TRANSACTION>
```

LPS Document Enhancements

- Ability to download documents from the Image Section on LPS Desktop not Image Section in Document Management (DMC).
- Additional filters to prevent download from LPS
  - Filter by Document Type
  - Filter by Image Type
  - Filter by Uploaded By

Image Section of LPS Desktop



Separate filter list for each section

Filter by Uploaded By

- In the metadata call there is a uploaded by accounts id.
- Need to ask LPS DMC for a list of attorney account ids.

<ReferralDocument>
<ReferralDocumentID>156201630</ReferralDocumentID>
<OriginalFileName>1771199904.pdf</OriginalFileName>
<ContentType>application/pdf</ContentType>
<DocumentPDFNumberOfPages>2</DocumentPDFNumberOfPages>
<DocumentPDFSize>9297</DocumentPDFSize>
<DocumentTypeID>760</DocumentTypeID>
<DocumentType>Bankruptcy Correspondence</DocumentType>
<DocumentTypeDescription />
<UploadedDate>2012-04-20T09:25:03</UploadedDate>
<UploadedByAccountsID>731816</UploadedByAccountsID>
</ReferralDocument>

New Documents Available

- Additional BAC documents from old CW BPI System.
- Other Servicer Documents
- Contact your Integration Analyst for setup

Military Search Changes

- New SSN Match Feature
  - Added the MATCH_SSN field
  - Added multiple fields to accommodate new results from DOD site.

Military Search Changes

- DOD Site Changes
  - No longer searches entire DOD database
    - Now searches on day of interest and 367 days prior.
  - Provides responses to 3 questions
    - Is person Active in Military on day of interest?
    - Has person been Active in Military with 367 days of the day of interest?
    - Has person been notified of future deployment on day of interest?

Military Search Changes

- NetDirector added the additional fields for additional information.
  - Elements that were used previously are still being used
  - Incorporated scripts per clients request to populate fields used previously if any of the questions comes back with a status of Yes.
- REPORT_ID
  - At the bottom of the DOD certificate.
  - Appears to tell if person has ever been in the military.

Ocwen – New & Improved

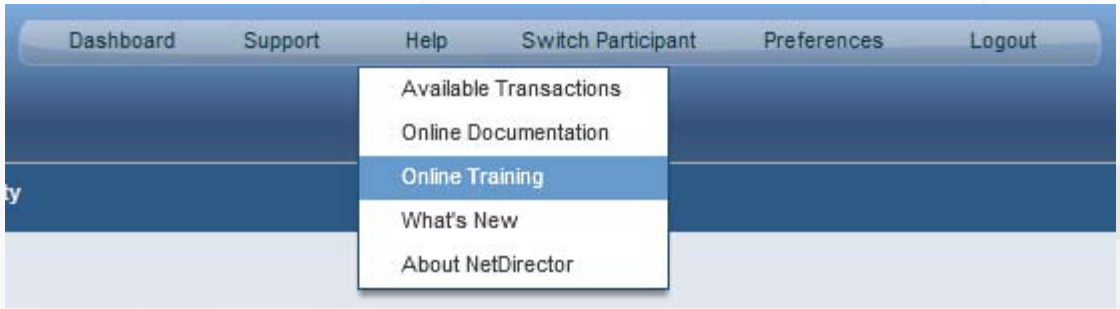
- New method for retrieving referrals from web site
  - More reliable
  - Increased data accuracy
- Can provide the .png formatted referral letter as a document. – *New!*
- To setup Ocwen or document – please contact your Integration Analyst

Version 5.4 Update

- General Release – May 1st
- New Features:
  - Training Video
  - Search Transaction Log and Queue by Transaction Properties
  - Required Data Validation
  - Automated Billing Reports
  - Resend From Error Log
  - Transaction Reports
  - Resend and/or Reprocess Transaction from the Response Report

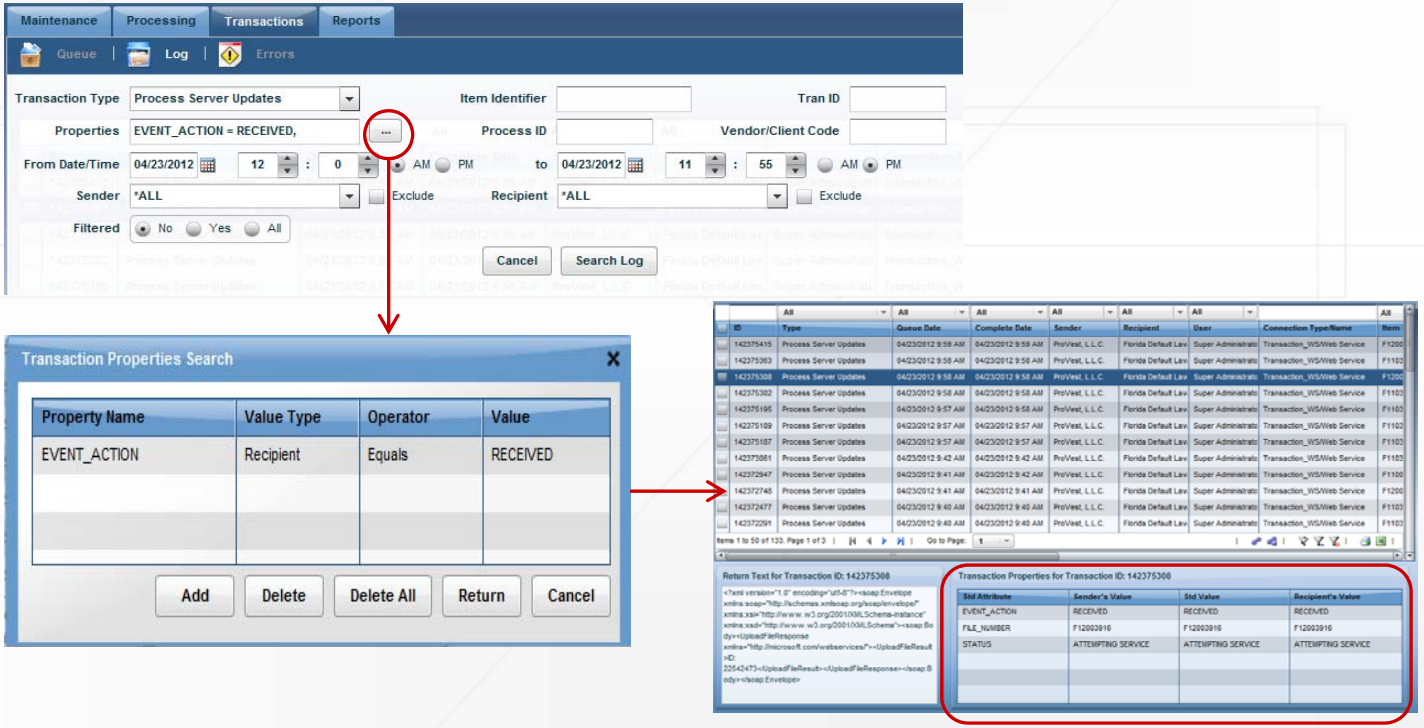
Version 5.4 Update

- Online Training Video
  - Access from the Online Training menu option under the Help menu of the Web Application
  - For the best viewing experience, right click on the video and select “Toggle Fullscreen”.
  - Demonstrates:
    - Application access, menu structure and the dashboard
    - Support, help and documentation
    - User preferences, maintenance and security
    - Mapping and communication maintenance
    - Transaction queue, log and error screens
    - Reporting
    - And more…



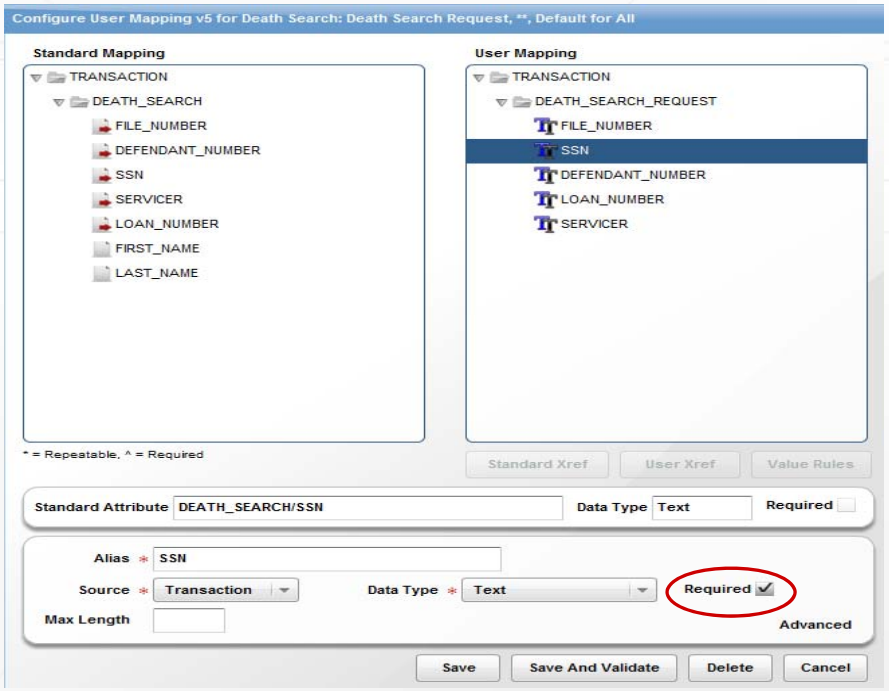
Version 5.4 Update

- Enhanced Transaction Queue and Log Filtering
  - Search for transaction with specific transaction element values
  - To use search by transaction property values, you must select a transaction type



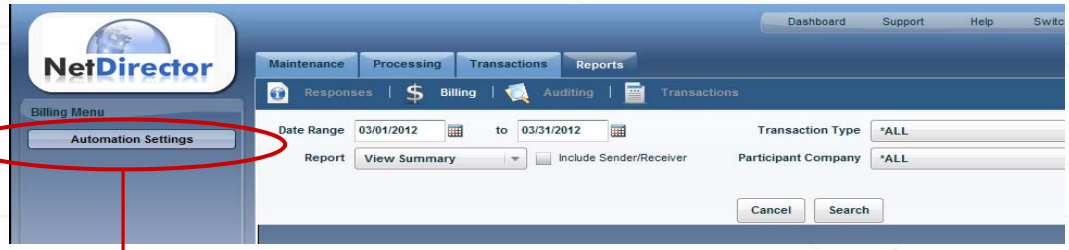
Version 5.4 Update

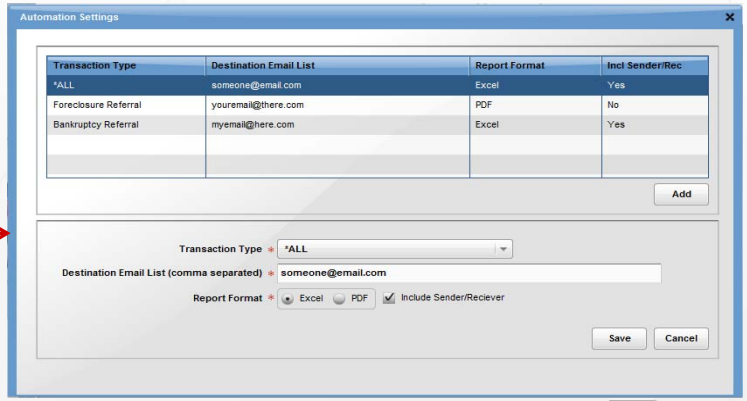
- Required Data Validation
  - When receiving a transaction, you can now mark data elements as required
  - Transactions that do no contain all required information will fail to process into the queue.



Version 5.4 Update

- Automated billing reports
  - Monthly summary billing reports can be automatically emailed on the first of each month
  - Individual reports by transaction type and/or for all transaction types
  - Receive in Excel or PDF formats





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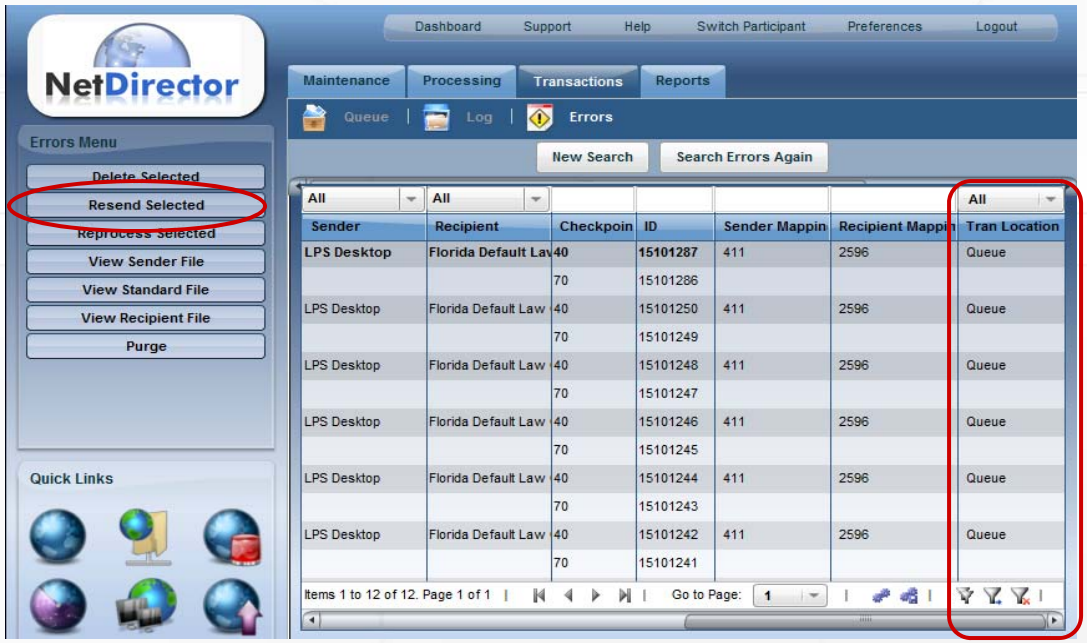
Version 5.4 Update

- Resend from Error Log
  - Items in the queue and log with errors can be sent to the recipient directly from the error log.



Version 5.4 Update

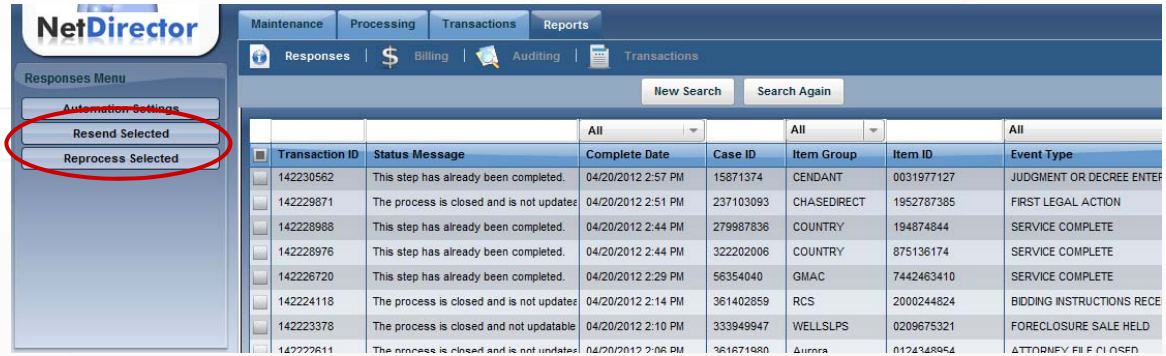
- Transaction Reporting
  - Report by transaction type and/or business partner.
  - Optionally include transaction properties (requires reporting by a Transaction Type)
  - Run from the web application or set up nightly automated reports
  - Receive nightly reports as embedded html or and Excel attachment

NetDirector Transaction Activity for: 04/20/2012

Transaction Type	Direction	Partner	Case ID	Trans ID	Party Last Name	Process Type	Property State	Ser
FC_REFERRAL	Receive	LPS Desktop	1991839376	142137263	CABRERA	FC_Proceed	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	1844699305	142151948	DENKHAUS	FC_Proceed	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	1847456875	142151949	PEREZ	FC_Proceed	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	870300463	142157824	GUTIERREZ	FC_Doc_Exec	FL	BAC
FC_REFERRAL	Receive	LPS Desktop	1962368287	142163788	WALKER	FC_Restart_Revie	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	1689573791	142163791	MENENDEZ	BID_ALL_Other_FH	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	1689573791	142163797	MENENDEZ	FC_FNMA/FHLMC_	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	0217689009	142163799	BEASLEY	FC_Demand_Revie	FL	Wel
FC_REFERRAL	Receive	LPS Desktop	0217689009	142163802	BEASLEY	FC_Bid_Sent_Attor	FL	Wel
FC_REFERRAL	Receive	LPS Desktop	0024809824	142163807	ORTIZ	BID_ALL_Other_BC	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	0024809824	142163809	ORTIZ	FC_MHA_Cert	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	3011120346	142163814	MENA	FC_AnswerFiledRe	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	0697231413	142163816	VAZQUEZ	FC_MHA_Cert	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	4793809	142163818	CASO	FC_Doc_Exec	FL	HSE
FC_REFERRAL	Receive	LPS Desktop	1742881951	142163821	VERA	FC_MHA_Cert	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	1843712758	142163824	JOHNSON	FC_Sale_Postpone	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	1983402339	142163831	MAINOR	FC_Doc_Exec	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	1983402339	142163835	MAINOR	FC_DocFwd_Client	FL	jpmc
FC_REFERRAL	Receive	LPS Desktop	3015646221	142165207	HERRERA	FC_Doc_Exec	FL	jpmc

Version 5.4 Update

- Resend/Reprocess from Response Reports
  - Resend transactions with vendor exceptions to the recipient
  - Reprocess transactions through NetDirector
  - Vendor exception reporting is available for LPS, Vendorscape, Lenstar, Bank of America and FHLMC.



Version 5.4 Update

- What's next??
  - Mobile web application (Fall 2012)
  - Improved online billing reporting
  - Continued commitment to enhancing the web application based on customer feedback
  - Comments and/or suggestions?
    - Please contact your integration analyst
- For complete documentation go to Help -> What's New

Product Road Map

- CoreLogic
  - VendorScape
    - SCRA Tasks – *In Process*
    - CITI Tasks – *In Process*
  - Service Gateway
    - CITI Document Upload – *Under Consideration*

Product Road Map

- LPS Desktop
  - Available Transactions
    - Invoice Management – *LIVE*
    - Document Upload - *LIVE*
    - Reprojection Request *– LIVE*
    - Add Hold Request – *NEW*
    - Launch Process (one process) *– NEW*
      - Signature Required
    - Add Note *– NEW/LIVE*
    - Issue *– NEW/LIVE*

Product Road Map

- MSP/MWS – *Under Consideration*
  - Need Partner Firm
  - Identify Transactions for Interface
  - Mortgage Web Services

Product Road Map

- LenStar
  - Referrals/Events/Messages - Available
  - Web Service – *In Process*
    - Improved Responses
  - Documents – Bi-directional (TBD)
  - Invoicing (TBD)

Product Road Map

- Clarifire (SunTrust & BofA)
  - Referrals
  - File Received Event

- Ocwen RealTrans – *New & Improved*
  - FC Referrals
  - BK Referrals
  - Referral Letter – *New!*

Product Road Map

- DRI – *Coming Soon!*
- Arvest Mortgage
  - Referrals
  - Events
  - Documents
  - Messages

Wrap-up

- Next Meeting
  - August 30, 2012 - 2:00pm EDT
- Questions/Comments
  - Harry Beisswenger
  - 813-774-4797
  - harry@netdirector.biz

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